



NORBERT E. MITCHELL CO., INC.

www.nemitchell.com

CT LIC. # 380200 HOD # 145
Westchester LIC. # WC-30726-H18

DANBURY (203) 744-0600
BEDFORD HILLS (914) 666-8400
NEW MILFORD (860) 354-5518
REDDING/RIDGEFIELD (203) 431-3921
NEW CANAAN (203) 966-5001
TOLL FREE (800) 237-3835

Basic Propane Heat Plan -- \$365.95 plus tax

The Basic Propane Heat Plan covers just about anything that's likely to go wrong with your burner and includes an annual tune-up (see General Conditions for details) to increase your system's longevity and performance!

Norbert E. Mitchell Co., Inc. will repair or replace during the life of this agreement, at no extra charge to our customer, any of the following parts which may become defective due to normal use or wear and tear.

Controls

- Aquastat
Circulator Relay
Combination Control
Emergency Switch
Fan & Limit Control
Fuses (internal)
High Limit Control
Low Limit Control
Pressuretrol Control
Primary Control
Reverse Aquastat
Thermostat (manual)
Triple Aquastat

Burner Replacement Parts

- Air Filters (one only)*
Blower Belt
Burner Orifices
Burner Motor (up to 1/2 HP)
Burner Tubes
Draft Inducer
Draft Inducer Motor
Electrodes
Electrode Assembly
End Cone
Gas Stop Valves
Glow Bar
Hot Surface Ignition Module
Ignitor
Ignitor Leads
Low Voltage Transformer
Main Gas Valve
Pilot Assembly
Pilot Burner
Pilot Valve
Pressure Regulator
Solenoid Valve
Spark Ignition Module
Thermocouple
24 volt Wiring (exposed)
Sensor

* Accordion style, Electrostatic and other specialty filters not covered.

Extended Propane Heat Plan -- \$479.95 plus tax

The Extended Propane Heat Plan includes everything in the Basic Propane Heat Plan plus the significant addition of the following major parts and services.

Parts

- Air Filters All Types (1)
Air Scoop
Air Vent
Automatic Water Feeder
Balance Valves
Baffle
Barometric Damper
Bearing Assembly
Blower Bearings
Blower Circuit Board
Blower Complete
Blower Motor (up to 3/4 hp)*
Blower Pulley
Blower Shaft
Blower Wheel
Boiler Valves
Check Valves
Circulator Complete
Circulator Coupling
Circulator Impeller
Circulator Motor
Circulator Motor Mounts
Diaphragm Assembly
Diffuser
Dual Valve
Electronic Air Cleaner
Expansion Tank
Extrol Tank
Fan Inducer Board
Fan Inducer Assembly
Feed Valve
Flow Valve
Gas Pressure Regulators
Gate Valves
Gauge Glass
Gauge Glass Washers
Heating Pipes (exposed)
Humidifier Fan
Humidifier Float
Humidifier Motor
Humidifier Pad
Humidistat
Integrated Control Module
Low Water Cutoff
Low Water Cutoff Float
Low Water Cutoff Switch
Mixing Valve
Pop Safety Valve
Power Venter
Pressure Reducing valve
Programmable Thermostat**
Purge Valve
Radiator Valves
Relief Valve
Setback Thermostat
Smoke Pipe (up to 10")
Steam Vents
Tridicator Gauge
Hot Air Zone Damper
Hot Air Zone Motor
Zone Valve Complete (2) ***
Zone Valve Motor (2) ***
Zone Valve Powerhead (2) ***
Zone Valve Relay (2) ***
Zone Valve Stem (2) ***

Additional Services

- Repairing heating system leaks (exposed)
Venting of baseboard or radiators
Adjusting boiler pressure
Adjusting water level
*ECM Blower Motors are not covered.
**Wifi, telephone access and internet Tstats not covered
***Hot water systems only, not steam systems.

SEE BACK FOR AIR HANDLER COVERAGE AND GENERAL CONDITIONS



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Air Handler Coverage (available with Propane Heat Plans only) -- \$129.95 plus tax for each Air Handler

The Air Handler Coverage includes the following major parts.

Parts

- Aquastat (as fan control)
 - Blower Motor (up to 1/2 hp) *
 - Blower Bearing
 - Blower Shaft
 - Blower Wheel
 - Thrust Collars
 - Shaft Spacers
 - Pulleys
 - Fan Relay
 - 24-volt Transformer
- Fan Center
 - Replaceable Air Filters (Accordion style, Electrostatic and other specialty filters not covered)
- * ECM Blower Motors are not covered.

General Conditions

- 1) An annual Precision Tune-Up/Service Check will be performed once during the term of this agreement, during regular working hours. It is your responsibility to arrange an appointment for this important service. Your right to this annual tune-up expires at the end of each coverage year. We will issue no credit if not performed nor will we carry over this right to any subsequent year.
The annual tune-up includes:

Test and adjust gas burner for maximum efficiency	Clean and check burner and pilot assembly	Safety check all operating controls
Install new air filters	Check gas tank	Inspect Combustion Chamber
Oil all motors on burners, fans, and circulators	Clean and inspect flue pipe including chimney base (where accessible)	
- 2) Labor is covered only for the repair and replacement of covered parts.
- 3) This agreement does not cover repair or replacement of obsolete parts such as certain zone valves, circulators, combustion chambers, humidifiers, and air cleaners which are not available through regular sources of supply.
- 4) All parts listed under this agreement which are eligible for replacement will be replaced with equivalent parts. Parts upgrades are not covered and will be charged accordingly. Initial repairs required to put the heating system in acceptable condition are not covered.
- 5) **Exclusions:** This agreement does not cover parts or labor when failure is due to:

Lack of gas when delivery has been delayed due to delinquency in payments, or when customer is not on automatic delivery.	
Customer leaving emergency switch in "off" position	Failure of customer to maintain proper boiler water level or pressure
Customer setting thermostat too low to call for heat	Frozen pipes
Water in tank or fuel system	Water damaged parts
Any system failure or damage caused by, or resulting from, the actions of the customer or any third party	
- 6) This agreement is void if all fuel requirements or service on any parts or equipment covered by this plan are purchased from any source other than Norbert E. Mitchell Co., Inc.
- 7) This agreement covers one domestic type gas burner only. It does not apply to space heaters, unit heaters, Lennox Pulse furnaces or units over 25 years old. We reserve the right to reject any unit from coverage under this plan prior to issuing or renewing this agreement.
- 8) This agreement does not cover, nor does it create, liability for injury or damages resulting from failure of the burner, gas lines, gas tank or other equipment, or consequential damages resulting from delays or inability to supply parts caused by or resulting from any cause not within our control or at unattended dwellings.
- 9) There are no promises, terms, conditions or obligations other than those printed herein, and this agreement contains the entire agreement of the parties hereto.
- 10) Your account must be current to be covered by this service agreement.
- 11) The length of this agreement is one year. It will automatically renew at that time unless we are notified of cancellation in writing 30 days prior.
- 12) If the customer is in violation of any of the terms of this agreement at any time, Norbert E. Mitchell Co., Inc. may terminate this agreement, without refund.

Service Hours

During the life of this agreement, Norbert E. Mitchell Co., Inc. will provide dependable, prompt emergency service 24 hours a day, 7 days a week, 365 days a year. Emergency service is available after normal working hours for the following: **NO HEAT, GAS LEAKS OR DANGEROUS SITUATIONS.** All other regular service will be performed during normal working hours, Monday through Friday, 7 a.m. to 5 p.m., except Holidays.

PLEASE KEEP FOR YOUR RECORDS.