



NORBERT E. MITCHELL CO., INC.

www.nemitchell.com

CT LIC. # 380200 HOD # 145
Westchester LIC. # WC-30726-H18

DANBURY (203) 744-0600
BEDFORD HILLS (914) 666-8400
NEW MILFORD (860) 354-5518
REDDING/RIDGEFIELD (203) 431-3921
NEW CANAAN (203) 966-5001
TOLL FREE (800) 237-3835

Basic Oil Heat Plan -- \$365.95 plus tax

The **Basic Oil Heat Plan** covers just about anything that's likely to go wrong with your burner or fuel supply system and includes an annual tune-up (see General Conditions for details) to increase your system's longevity and performance!

Norbert E. Mitchell Co., Inc. will repair or replace during the life of this agreement, at no extra charge to our customer, any of the following parts which may become defective due to normal use or wear and tear.

Controls

Aquastat
Cad Cell
Cad Cell Assembly
Cad Cell Relay
Circulator Relay
Emergency Switch
Fan & Limit Control
Fuses (internal)
High Limit Control
Low Limit Control
Pressuretrol Control
Primary Control
Pyrostat
Reverse Aquastat

Stack Control
System 2000 Manager
Thermostat (manual)
Triple Aquastat

Burner Replacement Parts

Air Filters (one only)*
Blower Belt
Burner Blast Tube
Burner Coupling
Burner Fan
Burner Flange Gasket
Burner Housing
Burner Motor (up to 1/2 HP)
Burner Switch
Buss Bar Transformer Leads
Delayed Oil Valve
Delayed Oil Valve Coil
Electrodes

Electrode Assembly
End Cone
Ignition Leads
Ignition Transformer
Ignition Transformer Gasket
Ignition Wiring
Low Voltage Transformer
Nozzle
Nozzle Adapter
Nozzle Assembly
Porcelains
Solenoid Valve
24 volt Wiring (exposed)

Fuel Supply Parts

Anti-hum Device
Fill Cap
Firomatic Valve
Flare Fittings
Fuel Filter Cartridge
Fuel Filter Complete
Fuel Pump
Fuel Pump Bleeder
Fuel Pump Strainer
Oil Line (exposed)
Oil Line Fittings (exposed)
Oil Tank Gauge
Vent Cap

* Accordion style, Electrostatic and other specialty filters not covered.

Extended Oil Heat Plan -- \$479.95 plus tax

The **Extended Oil Heat Plan** includes **everything** in the Basic Oil Heat Plan plus the significant addition of the following major parts and services.

Parts

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|-------------------------------|-------------------------|--------------------------|-----------------------------|------------------------------|
| Air Filters All Types (1) | Blower Shaft | Expansion Tank | Humidistat | Steam Vents |
| Air Scoop | Blower Wheel | Extrol Tank | Low Water Cutoff | Tridicator Gauge |
| Air Vent | Boiler Valves | Feed Valve | Low Water Cutoff Float | Hot Air Zone Damper |
| Automatic Water Feeder | Circulator Complete | Flow Valve | Low Water Cutoff Switch | Hot Air Zone Motor |
| Balance Valves | Circulator Coupling | Gate Valves | Mixing Valve | Zone Damper Panel |
| Baffle | Circulator Impeller | Gauge Glass | Pop Safety Valve | Zone Valve Complete (2) *** |
| Barometric Damper | Circulator Motor | Gauge Glass Washers | Power Venter | Zone Valve Motor (2) *** |
| Bearing Assembly | Circulator Motor Mounts | Heating Pipes (exposed) | Pressure Reducing Valve | Zone Valve Panel |
| Blower Bearings | Combustion Chamber ** | Hot Water Coil Flush (b) | Programmable Thermostat (a) | Zone Valve Powerhead (2) *** |
| Blower Circuit Board | Diffuser | Humidifier Fan | Purge Valve | Zone Valve Stem (2) *** |
| Blower Complete | Draft Inducer | Humidifier Float | Radiator Valves | |
| Blower Motor (up to 3/4 hp) * | Draft Inducer Motor | Humidifier Motor | Relief Valve | |
| Blower Pulley | Electronic Air Cleaner | Humidifier Pad | Smoke Pipe (up to 10") | |

Additional Services

Repairing heating system leaks (exposed) * ECM Blower Motors **If lifting or removing the vessel is necessary to remove ***Hot water systems only, Venting of baseboard or radiators are not covered. the chamber, there will be a \$300 labor surcharge. not steam systems.
Adjusting boiler pressure
Adjusting water level (a) Wifi, telephone access and internet Tstats not covered (b) Coil flush will be performed once per contract year. Additional coil flushes will be billable.

Separate Oil-Fired Hot Water Heater Coverage -- \$199.95 plus tax

The **Separate Oil-Fired Hot Water Coverage** includes an annual tune-up of your water heater, burner replacement parts, aquastat controls, relief valve and emergency switch. Replacement of the Hot Water Tank is not included in this coverage.

SEE BACK FOR AIR HANDLER COVERAGE AND GENERAL CONDITIONS



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Air Handler Coverage (available with Oil Heat Plans only) -- \$129.95 plus tax for each Air Handler

The Air Handler Coverage includes the following major parts.

Parts

- | | |
|-------------------------------|--|
| Aquastat (as fan control) | Fan Center |
| Blower Motor (up to 3/4 hp) * | Replaceable Air Filters (Accordion style, Electrostatic and other specialty filters not covered) |
| Blower Bearing | |
| Blower Shaft | *ECM Blower Motors are not covered |
| Blower Wheel | |
| Thrust Collars | |
| Shaft Spacers | |
| Pulleys | |
| Fan Relay | |
| 24-volt Transformer | |

General Conditions

- An annual Precision Tune-Up/Service Check will be performed once during the term of this agreement, during regular working hours. It is your responsibility to arrange an appointment for this important service. Your right to this annual tune-up expires at the end of each coverage year. We will issue no credit if not performed nor will we carry over this right to any subsequent year.
The annual tune-up includes:

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| Test and adjust oil burner for maximum efficiency | Clean and check electrodes and nozzle assembly | Safety check all operating controls |
| Install new air filters, oil filter cartridge, and burner nozzle, if necessary | Check oil tank | Inspect Combustion Chamber |
| | Oil all motors on burners, fans, and circulators | Clean and inspect flue pipe including chimney base (where accessible) |
- Labor is covered only for the repair and replacement of covered parts.
- This agreement does not cover repair or replacement of obsolete parts such as certain zone valves, circulators, combustion chambers, humidifiers, and air cleaners which are not available through regular sources of supply.
- All parts listed under this agreement which are eligible for replacement will be replaced with equivalent parts. Parts upgrades are not covered and will be charged accordingly. Initial repairs required to put the heating system in acceptable condition are not covered.
- Exclusions:** This agreement does not cover parts or labor when failure is due to:

| | |
|---|---|
| Lack of oil when delivery has been delayed due to delinquency in payments, or when customer is not on automatic delivery. | Failure of customer to maintain proper boiler water level or pressure |
| Customer leaving emergency switch in "off" position | Frozen pipes |
| Customer setting thermostat too low to call for heat | Water damaged parts |
| Water in tank or fuel system | |
| Any system failure or damage caused by, or resulting from, the actions of the customer or any third party | |
- This agreement is void if all fuel requirements or service on any parts or equipment covered by this plan are purchased from any source other than Norbert E. Mitchell Co., Inc.
- This agreement covers one domestic type oil burner only. It does not apply to the following oil burners: pot type, low pressure, rotary, Buderus Lo-Nox boilers, GE low pressure, and domestic type oil burners over 25 years old. We reserve the right to reject an oil burner from coverage under this plan prior to issuing or renewing this agreement.
- This agreement does not cover, nor does it create, liability for injury or damages resulting from failure of the burner, oil lines, oil tank or other equipment, or consequential damages resulting from delays or inability to supply parts caused by or resulting from any cause not within our control or at unattended dwellings.
- There are no promises, terms, conditions or obligations other than those printed herein, and this agreement contains the entire agreement of the parties hereto.
- Your account must be current to be covered by this service agreement.
- The length of this agreement is one year. It will automatically renew at that time unless we are notified of cancellation in writing 30 days prior.
- If the customer is in violation of any of the terms of this agreement at any time, Norbert E. Mitchell Co., Inc. may terminate this agreement, without refund.

Service Hours

During the life of this agreement, Norbert E. Mitchell Co., Inc. will provide dependable, prompt emergency service 24 hours a day, 7 days a week, 365 days a year. Emergency service is available after normal working hours for the following: **NO HEAT, SERIOUS FUEL LEAKS OR DANGEROUS SITUATIONS.** All other regular service will be performed during normal working hours, Monday through Friday, 7 a.m. to 5 p.m., except Holidays.

PLEASE KEEP FOR YOUR RECORDS.