



NORBERT E. MITCHELL CO., INC.

www.nemitchell.com

CT LIC. # 390200 HOD # 145

DANBURY (203) 744-0600
NEW MILFORD (860) 354-5518
REDDING/RIDGEFIELD (203) 431-3921
NEW CANAAN (203) 966-5001
OUT OF LOCAL CALLING AREAS (800) 237-3835

Basic Oil Heat Plan -- \$279.95 plus tax

The Basic Oil Heat Plan covers just about anything that's likely to go wrong with your burner or fuel supply system and includes an annual tune-up (see General Conditions for details) to increase your system's longevity and performance!

Norbert E. Mitchell Co., Inc. will repair or replace during the life of this agreement, at no extra charge to our customer, any of the following parts which may become defective due to normal use or wear and tear.

Controls

- Aquastat
Stack Control
Cad Cell
System 2000 Manager
Cad Cell Assembly
Thermostat (manual)
Cad Cell Relay
Triple Aquastat
Circulator Relay
Burner Fan
Emergency Switch
Burner Flange Gasket
Fan & Limit Control
Burner Housing
Fuses (internal)
Burner Motor (up to 1/2 HP)
High Limit Control
Burner Switch
Low Limit Control
Buss Bar Transformer Leads
Pressuretrol Control
Delayed Oil Valve
Primary Control
Delayed Oil Valve Coil
Pyrostat
Electrodes
Reverse Aquastat

Burner Replacement Parts

- Air Filters (one only)*
Blower Belt
Burner Blast Tube
Burner Coupling
Burner Fan
Burner Flange Gasket
Burner Housing
Burner Motor (up to 1/2 HP)
Burner Switch
Buss Bar Transformer Leads
Delayed Oil Valve
Delayed Oil Valve Coil
Electrodes
Electrode Assembly
End Cone
Ignition Leads
Ignition Transformer
Ignition Transformer Gasket
Ignition Wiring
Low Voltage Transformer
Nozzle
Nozzle Adapter
Nozzle Assembly
Porcelains
Solenoid Valve
24 volt Wiring (exposed)

Fuel Supply Parts

- Anti-hum Device
Fill Cap
Firomatic Valve
Flare Fittings
Fuel Filter Cartridge
Fuel Filter Complete
Fuel Pump
Fuel Pump Bleeder
Fuel Pump Strainer
Oil Line (exposed)
Oil Line Fittings (exposed)
Oil Tank Gauge
Vent Cap

* Accordion style, Electrostatic and other specialty filters not covered.

Extended Oil Heat Plan -- \$399.95 plus tax

The Extended Oil Heat Plan includes everything in the Basic Oil Heat Plan plus the significant addition of the following major parts and services.

Parts

- Air Filters All Types (1)
Blower Shaft
Expansion Tank
Humidistat
Steam Vents
Air Scoop
Blower Wheel
Extrol Tank
Low Water Cutoff
Tridicator Gauge
Air Vent
Boiler Valves
Feed Valve
Low Water Cutoff Float
Hot Air Zone Damper
Automatic Water Feeder
Circulator Complete
Flow Valve
Low Water Cutoff Switch
Hot Air Zone Motor
Balance Valves
Circulator Coupling
Gate Valves
Mixing Valve
Zone Damper Panel
Baffle
Circulator Impeller
Gauge Glass
Pop Safety Valve
Zone Valve Complete (2) ***
Barometric Damper
Circulator Motor
Gauge Glass Washers
Power Venter
Zone Valve Motor (2) ***
Bearing Assembly
Circulator Motor Mounts
Heating Pipes (exposed)
Pressure Reducing Valve
Zone Valve Panel
Blower Bearings
Combustion Chamber **
Hot Water Coil Flush (b)
Programmable Thermostat (a)
Zone Valve Powerhead (2) ***
Blower Circuit Board
Diffuser
Humidifier Fan
Purge Valve
Zone Valve Stem (2) ***
Blower Complete
Draft Inducer
Humidifier Float
Radiator Valves
Blower Motor (up to 3/4 hp) *
Draft Inducer Motor
Humidifier Motor
Relief Valve
Blower Pulley
Electronic Air Cleaner
Humidifier Pad
Smoke Pipe (up to 10")

Additional Services

Repairing heating system leaks (exposed) * ECM Blower Motors **If lifting or removing the vessel is necessary to remove ***Hot water systems only,
Venting of baseboard or radiators are not covered. the chamber, there will be a \$300 labor surcharge. not steam systems.
Adjusting boiler pressure
Adjusting water level (a) Wifi, telephone access and internet Tstats not covered
(b) Coil flush will be performed once per contract year. Additional coil flushes will be billable.

Separate Oil-Fired Hot Water Heater Coverage -- \$172.95 plus tax

The Separate Oil-Fired Hot Water Coverage includes an annual tune-up of your water heater, burner replacement parts, aquastat controls, relief valve and emergency switch. Replacement of the Hot Water Tank is not included in this coverage.

SEE BACK FOR AIR HANDLER COVERAGE AND GENERAL CONDITIONS



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Air Handler Coverage (available with Oil Heat Plans only) -- \$102.95 plus tax for each Air Handler

The Air Handler Coverage includes the following major parts.

- Parts
Aquastat (as fan control)
Blower Motor (up to 3/4 hp) *
Blower Bearing
Blower Shaft
Blower Wheel
Thrust Collars
Shaft Spacers
Pulleys
Fan Relay
24-volt Transformer
Fan Center
Replaceable Air Filters (Accordion style, Electrostatic and other specialty filters not covered)
*ECM Blower Motors are not covered

General Conditions

- 1) An annual Precision Tune-Up/Service Check will be performed once during the term of this agreement...
The annual tune-up includes:
Test and adjust oil burner for maximum efficiency
Install new air filters, oil filter cartridge, and burner nozzle, if necessary
Clean and check electrodes and nozzle assembly
Check oil tank
Oil all motors on burners, fans, and circulators
Safety check all operating controls
Inspect Combustion Chamber
Clean and inspect flue pipe including chimney base (where accessible)
2) Labor is covered only for the repair and replacement of covered parts.
3) This agreement does not cover repair or replacement of obsolete parts...
4) All parts listed under this agreement which are eligible for replacement will be replaced with equivalent parts.
5) Exclusions: This agreement does not cover parts or labor when failure is due to:
Lack of oil when delivery has been delayed...
Customer leaving emergency switch in "off" position
Customer setting thermostat too low...
Water in tank or fuel system
Any system failure or damage caused by...
6) This agreement is void if all fuel requirements or service on any parts...
7) This agreement covers one domestic type oil burner only.
8) This agreement does not cover, nor does it create, liability for injury or damages...
9) There are no promises, terms, conditions or obligations other than those printed herein...
10) Your account must be current to be covered by this service agreement.
11) The length of this agreement is one year.
12) If the customer is in violation of any of the terms of this agreement...

Service Hours

During the life of this agreement, Norbert E. Mitchell Co., Inc. will provide dependable, prompt emergency service 24 hours a day, 7 days a week, 365 days a year. Emergency service is available after normal working hours for the following: NO HEAT, SERIOUS FUEL LEAKS OR DANGEROUS SITUATIONS. All other regular service will be performed during normal working hours, Monday through Friday, 7 a.m. to 5 p.m., except Holidays.

PLEASE KEEP FOR YOUR RECORDS.