

The Mitchell Times

Winter 2013 Edition

SEASONS GREETINGS FROM THE MITCHELL FAMILY

*If you should ever need our assistance, we are never more than a phone call away!
(800) 237-3835*

Please visit our website: nemitchell.com for information on all our quality products:

- * Heating Oil
- * Propane
- * Electricity
- * Wood Pellets
- * Heating & Cooling

Merry Christmas and Happy Holidays to you and your family from all of us here at Mitchell!

As we look back on the last year, we'd like to say "thank you" for trusting us with so many of your important projects. Whether you were looking for increased comfort, more convenience or greater energy efficiency, our goal has always been to stay focused on ensuring your satisfaction with our work. Please let us know if we ever fall short of that goal.

In this edition of the Mitchell Times, we have included many helpful energy tips and information. For those of you who

have oil tanks in your home or business, please review the article entitled "Above Ground Oil Tanks." This article provides some important maintenance information about your storage tank that we would like you to keep in mind.

In the upcoming year, we will do everything we can to provide you with exceptional customer service, a reliable supply of energy at a fair price and 24-hour peace of mind knowing that we are here when you need us. On behalf of every Mitchell employee, we would like to wish you and your family a very safe, enjoyable and healthy holiday season.

- The Mitchell Family

From the Energy Experts



Did you know that all new propane appliances installed in your home should be inspected by a Mitchell technician? Regardless of who installs your propane equipment, we strongly recommend that you schedule a safety check with our service team. Our technicians will check the integrity of any new gas lines and confirm that your entire gas system is operating safely. Additionally, this check will allow our service team to collect information about your new appliance, which we can add to our computer system to help us serve you better in the future.

Winter Safety Tips

To Help Us Serve You Better, Please...

- * Keep your driveway plowed and accessible. Remember, our trucks are 9 feet wide.
- * Make sure your residence is clearly marked.
- * Keep your oil fill pipe and propane tank fill location clear from snow and ice.
- * Note that we may be in your neighborhood to mark underground fill locations with marker sticks over the next few weeks.
- * Notify us if you put an addition on your home, if you have additional residents living with you, or if you have any lifestyle changes which would affect your fuel consumption.



A Gift That Keeps on Giving!



Are you considering replacing your propane boiler or thinking about converting to propane? **Accel CS™** is the latest gas boiler from Energy Kinetics, and it has been recognized as the "Most Efficient" of ENERGY STAR®! Condensing technology is already established as a high efficiency heating method, but Accel CS takes it further by incorporating condensing technology into a combined heat and hot water system. Among the many benefits, Accel CS runs more intelligently and adapts more swiftly to changing demands. As a result, it delivers greater fuel savings in every area of heat and hot water production. For more information or a free estimate, please contact our office.

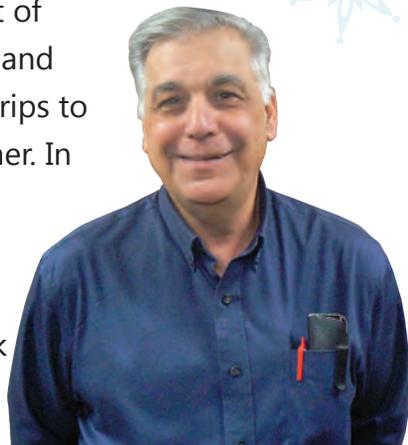
Above Ground Oil Tanks

Heating oil storage tanks are considered to be one of the safest ways to store energy in your home. However, whether your tank is located in your basement or outside your home, there are many factors that can cause your oil tank to deteriorate over time. Weather conditions can slowly chip away at the life of your outside tank and the ground on which it stands. In addition, moisture and sludge can build-up in any oil tank, which will weaken its inside lining without any signs of wear on the outside of the tank. Unfortunately, some homeowners do not find out that their tank has an issue until the tank fails and spillage occurs. The life span of an oil tank can vary, but if your tank is more than 10 years old or if you see any signs of deterioration, now is the time to have it checked. Call our office at (800) 237-3835 to schedule a free consultation with one of our representatives.



Spotlight

This edition of the Spotlight features Ray Pina. Ray has been with Mitchell for 21 years. Beginning as one of our service technicians, Ray has been a Sales Representative for the company for the past eight years. In his free time, he enjoys spending time with his wife, their two children and two grandchildren. He has been a resident of Danbury his entire life and enjoys making family trips to Cape Cod in the summer. In addition to collecting records and building model cars, he enjoys watching the New York Yankees and Giants.



Customer Testimonials

"Your service technician came by to fix my propane heater and the thermostat today, and I'd like to tell you how much I appreciated his thoroughness and attention to detail! Not only did he put up with my dogs, he explained everything to me every step of the way, and took care of all of my concerns. I feel relieved that I won't have to worry about my heating system this winter."

- Danbury, CT Customer

"We very much appreciate your outstanding service and commitment to us and our family!"

- Ridgefield, CT Customer

Danbury (203) 744-0600
New Milford (860) 354-5518
Redding/Ridgefield (203) 431-3921
New Canaan (203) 966-5001
Toll Free (800) 237-3835

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