

If for any reason you should need our assistance, we are never more than a phone call away!
(800)
237-3835

Please visit our website: nemitchell.com for information on our products:
 Heating Oil
 Propane
 Electricity
 Wood Pellets
 Heating & Cooling

Dear Friends,

Since early in our company's history, our family has taken great pride in being more than just your energy supplier. It has been such an honor for us to be involved in so many important events in you and your family's lives. When you bought a new home, we were there to introduce you to the energy systems in your basement. When your first child was born, we installed a new Rinnai water heater with an endless supply of hot water for all of the baths and bottle washing. When you put in that new pool, we were there to install a pool heater and have provided propane to keep it warm ever since. When you bought your child her first car, you got her a Mitchell Manner Card with her name on it to use at our gas stations. When you remodeled your kitchen, we were there to install the propane line to your new cook-top. When you



were finally fed-up with the brutal July heat waves, you had us install a high-efficiency air conditioning system. When you didn't want to lug those 20lb tanks to your grill anymore, we ran a propane line to it. And when you decided to take a chance and start your own business, you called us first and we visited your office to discuss your energy needs, including the delivery of diesel and gasoline for your fleet. Being involved with these important moments is what makes being in this business so special for us, and we thank you for letting us be a part of your lives.
-The Mitchell Family

FROM THE ENERGY EXPERTS: According to a survey done by the Propane Education and Research Council, 50% of survey respondents noted that they are spending more time at home than they were five years ago. In that study, approximately 3 in 5 homeowners said that it is likely that they will do some home remodeling or renovations in the next 12 to 24 months. Thinking about adding an outdoor firepit or remodeling your kitchen? Call us today to discuss the energy needs of your project.

Get Ready for Summer!

Your family's comfort is essential, so before the season's first heat wave think about how you will keep your home cool this summer. If you have been considering installing a central air conditioning system or upgrading your existing system, we have a variety of energy-efficient central air options to help

save you money on your electric bill and reduce your impact on the environment.

If you already have central air, then we recommend that you start and check your system as soon as the daytime temperature gets into the low 70's. You should begin by checking the outside condenser unit looking for any damage from the winter. Remove any sticks or leaves that may have collected on top of the unit and make sure that the area around the condenser is clear of anything that would interfere with air flow. Turn the thermostat to "cool" and lower the temperature to at least 5 degrees below the room temperature. Next, you should check the vents inside the house to see if air is flowing out. After 15 minutes of running, the air should feel cooler. Finally, go back to the outdoor unit and see if the fan in the condenser is turning. If you find the outdoor fan not running, or no air coming from the vents, or it does not feel cooler, check that the power is on to the units. If the power is on to both units and the system is still not working, call our office and schedule a service call on your unit. Also, we strongly urge you to call our office as soon as possible to schedule your annual AC tune-up. This essential service ensures that your unit is running safely and efficiently.



Mitchell in the Community

Two of our very own Mitchell employees teamed up to raise money and awareness for childhood cancer research. Todd Rossi and John Busch registered as 'shavees' with St. Baldrick's Foundation where volunteers shave their head in solidarity with kids fighting cancer. With the support of friends, family, fellow Mitchell team members, and some of our very own vendors, John and Todd collectively raised over \$1,400! For more information on this great cause or to make a donation to support childhood cancer research, please visit: www.stbaldricks.org



Spring 2012 Edition

It's Time to Start Thinking About Your Swimming Pool!

We would like to make starting your pool heater easier this year. Just give us a call after your pool is open and your pump is running. We will do a comprehensive cleaning and service on your heater. Having this service will help to keep your heater running trouble-free and efficiently all summer long.



Price Protection Plans

Now that the heating season is coming to a close it's a great time to consider your options for the 2012-13 season. Choose between our **Cap Plan**, our **Fixed Price Plan** and our **Pre-Buy Plan**. For more information visit nemitchell.com/Services/Plans

Spotlight

This edition of the Spotlight shines on longtime employee Jan Burns. Having joined the Mitchell team back in 1998, her organized and detail-oriented nature ensures that our accounts payable system runs smoothly. When not at the office, Jan enjoys spending time with her husband, her two daughters, and her two Cockapoo dogs. She and her husband will be celebrating 40 years of marriage this November. He was in the Coast Guard for many years. During that time the two were stationed in many different places including Puerto Rico and Alaska. When he retired, they settled in Brookfield and that's when Jan came to Mitchell. Jan enjoys going to the gym after work and watching reality television and crime dramas.



Customer Testimonials

"When I called Mitchell the phone was answered immediately. Your service technician was at my house before I could finish brewing a cup of tea. He worked quickly, efficiently, and neatly. He was friendly and professional, but what I liked best was his obvious pride in working for Mitchell. We truly appreciate all that he did for us and we thank you for the excellent service that we get from Mitchell!" -Brookfield Customer

"I just wanted to let you know that we have stayed with your company due to the great customer service we have received over the years for both heat and AC. We had someone here today who reaffirmed our confidence in your company. Thank you!" -Bethel Customer

"The technician that came out to do my furnace was very professional! I am glad that we switched and chose your company. Hats off to Mitchell! I was very pleased and very impressed." -New Milford Customer

In Memory of Gary Albert

On January 4th, a friend and fellow Mitchell employee passed away. Gary Albert worked with us for 10 years as a service technician. He will be greatly missed by the Company as well as the many customers who requested his services.



Mitchell
 Since 1945.
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